

TERMS AND CONDITIONS

Please see the below full terms and conditions for GET Sported birthday parties.

Deposit

The deposit required to book and secure an event is 50% of the contact price. The deposit along with your signed booking form is required to be sent to the GET Sported at the time of the booking or no less than 28 days before the event. To be paid preferably by BACS or Cheque (made payable to WSM Bath):

**+ Direct transfer (BACS): Reference your payment: SURNAME_Party e.g
Jones_Party
Bank: World Sport Ministries
Sort Code: 40-09-19
Account Number: 22035804**

Payment

You agree to pay the remaining balance of the Contract Price no less than 14 days before the Event Date.

Refunds

- i. Full refund will be given with over 28 days notice.
- ii. No refund is given if less than 21 days notice.

Amendments to bookings

- i) Amendments to bookings can be made up to 21 days prior to the event.
- ii) Any amendments to bookings less than 21 days prior to the event maybe subject to additional charges and any amendments cannot be guaranteed.

CANCELLATION BY YOU

We must be notified of any cancellations or amendments immediately by the client, cancellation of booking is required in writing.

CANCELLATION BY US

- i. We reserve the right to terminate any part of your event if for any reason your safety is threatened, including but not limited to adverse weather conditions. If this occurs we will endeavor to make every effort to reschedule the event for another date. Please be aware we're not obliged to give any refunds in cases of adverse weather conditions.
- ii. We reserve the right at any time to cancel or change any of the facilities, services or prices, including activities and venues and to substitute alternative arrangements for the benefit of the client. This may incur additional charges.

HEALTH & SAFETY

- i. Safety is GET Sported's number one priority. Every staff member agrees to abide and monitor our safety procedures.
- ii. The Client and each and every person (child) attending agrees to abide and comply with any request or order made by GET Sported on the grounds of safety, whether it be the safety of the venue, the children or some other person, or on any other grounds.
- iii. The Client and each and every person (child) agrees that the opinion of GET Sported is final in regard to any matters of safety and the Client and each and every person agrees to abide by any such opinion howsoever expressed.
- iv. The number of children attending must be as agreed on confirmation of the booking. Any Amendments must be made prior to the event. No unauthorized changes/additional children may be made. GET Sported reserves the right to cancel if the number of children breaks the recommended ratios of adult : children.
- v. All injuries/accidents must be reported immediately to the senior staff members. All coaches are qualified first aiders.
- vi. Clients are responsible for providing supporting information on health and safety, including medical details for children where required.
- vii. GET Sported reserves the right to refuse continuation of an activity if it is deemed to be unsafe. This includes where the recommended maximum numbers for a facility has been reached.

CHILDREN, VULNERABLE ADULTS AND CLIENTS WITH DISABILITIES

- i. Children are those under the age of 18. Vulnerable Adults are those as defined under section 59 of the Safeguarding Vulnerable Group Act 2006. A disabled person is someone with a disability as defined under relevant disability laws.
- ii. If any Booking is to involve a Special User, notice should be given to GET Sported at the time of booking to ensure proper arrangements exist or appropriate arrangements can be made.
- iii. GET Sported is a committed equal opportunities organisation. It will not unlawfully discriminate against Special Users. It will look to accommodate the needs of Special Users. However GET Sported reserves the right to cancel a Booking where to do so would be lawful and GET Sported feels it cannot reasonably accommodate all the identified needs of the Special User.

STANDARDS OF BEHAVIOUR

- i. Please do ensure that you arrive on time. Should you arrive late and your event or activity time is reduced or cancelled, GET Sported will not offer a refund or any reimbursement for lateness.
- ii. GET Sported reserves the right to cancel any booking if clients behave in an aggressive or harassing manner towards its staff, or behaves in any other way deemed unacceptable.
- iii. Clients will in particular refrain from any conduct which is offensive, unseemly or unsporting, or which might cause danger to others.
- iv. Clients and attendees will treat equipment with respect.

COMPLAINTS

- i. If a client wishes to raise a concern, or make a complaint this must be done so in writing within 7 days of the event.

ii. Alternatively, email the GET Sported email address: info@getsported.org

INSURANCE and LIABILITY for DAMAGE

- i. GET Sported is covered by public liability insurance over £5 million.
- ii. The Client will be liable for any damage to equipment supplied by GET Sported, caused by an act of deliberation.
- iii. GET Sported cannot be held responsible for any damage or theft to personal belongings.

GENERAL

- i. These are the entire terms and conditions that relate to clients of GET Sported birthday parties.
- ii. No temporary forbearance by GET Sported shall constitute a binding waiver.
- iii. These Conditions remain subject to English law and the exclusive jurisdiction of the English court.